

ORIGINAL

NEW APPLICATION



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Litigation & Regulatory  
1300 I Street, NW, Suite 400 West  
Washington, DC 20005

January 27, 2015  
DOCKET CONTROL

Arizona Corporation Commission  
**DOCKETED**

JAN 28 2015

Transmittal No. 15-01

VIA FEDERAL EXPRESS

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

DOCKETED BY	NR
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Re: **Verizon Business Services: Tariff No. 2**  
Grandfathering of Various Services  
T-03394A

T-03394A-15-0020

Please find attached an original and thirteen (13) copies of revisions to MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") Long Distance Tariff No. 2. We respectfully request that the proposed revisions become effective on March 1, 2015.

The following pages are being revised:

<u>Page No.</u>	<u>Revision</u>	<u>Page No.</u>	<u>Revision</u>
1	76th	34.116	1st
1.1	10th	31.118	1st
1.1.2	10th	34.131	3rd
1.1.3	38th	34.136	3rd
28.1	1st	34.138	3rd
34.84	3rd	34.141	2nd

With this filing, Verizon Business grandfathers various service plans.

Please date stamp and return the extra copy of this filing in the enclosed self-addressed stamped envelope, indicating receipt. If you have any questions in this matter, please do not hesitate to contact me at either (202) 515-2592 or [edwin.reese@verizonbusiness.com](mailto:edwin.reese@verizonbusiness.com).

Respectfully submitted,

Edwin Reese  
Tariff Administrator  
Verizon Business

Enclosure

Check Sheet

The Title Page, Tariff Pages 1-49, and Price List Pages A-1 thru A-57 inclusive of this tariff are effective as of the date shown. Original and Revised Pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
Title	1	11.1.2	Original
1	76 *	11.1.3	Original
1.1	9	11.1.4	Original
1.1.1	6	11.1.5	Original
1.1.2	9	11.1.6	Original
1.1.3	38 *	11.1.7	Original
1.1.4	20 *	11.1.8	Original
1.1.5	45 *	11.2	Original
2	3	12	Original
2.1	1	12.1	Original
2.2	3	12.2	Original
2.3	Original	12.3	1
3	1	12.3.1	5
4	Original	12.3.2	Original
5	1	13	1
5.1	1	13.1	Original
5.1.1	Original	13.2	Original
5.1.2	1	13.3	Original
5.2	1	14	Original
6	1	15	Original
6.1	1	16	Original
6.1.1	1	17	1
7	1	18	1
8	1	18.1	2
8.1	1	19	Original
8.1.1	1	20	1
8.2	Original	20.1	1
8.2.1	1	20.2	1
8.3	Original	21	1
8.4	Original	22	1
8.5	1	22.1	1
8.6	Original	23	1
9	Original	23.1	1
9.1	Original	23.1.1	1
9.2	Original	23.1.2	1
10	Original	23.2	1
10.1	Original	23.2.1	1
10.2	Original	23.3	1
11	Original	23.3.1	1
11.1	1	23.3.2	1
11.1.1	Original		

\*New or Revised Pages.

Issued: January 28, 2015

Effective: March 1, 2015

Edwin Reese  
Tariff Administrator  
1300 I Street NW., Suite 400w  
Washington, DC 20005

CHECK SHEET

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
23.3.2.1	1	27.1.4	Original
23.3.3	1	27.1.5	Original
23.3.4	1	27.1.6	Original
23.3.5	1	27.2	1
23.3.6	1	28	Original
23.4	1	28.1	1 *
23.4.1	1	28.2	Original
23.4.2	1	29	Original
23.4.3	1	29.1	Original
23.4.4	1	30	2
23.4.5	1	30.1	1
23.4.6	2	30.2	1
23.5	4	31	1
23.5.1	2	32	2
23.5.2	3	32.1	Original
23.5.3	4	32.2	Original
23.6	2	32.3	Original
24	1	33	Original
24.1	1	33.1	Original
25	Original	34	Original
25.1	Original	34.1	Original
25.2	Original	34.1.1	Original
25.3	Original	34.1.2	Original
25.3.1	Original	34.1.3	2
25.3.2	Original	34.2	1
25.3.3	Original	34.2.1	1
25.3.4	Original	34.3	1
25.3.5	Original	34.4	2
25.3.5.A	Original	34.5	1
25.3.5.1	Original	34.6	1
25.3.6	Original	34.6.1	2
25.3.6.1	Original	34.6.2	1
25.3.7	Original	34.6.3	1
25.3.7.1	Original	34.6.4	1
25.3.8	1	34.6.5	1
26	Original	34.6.6	1
26.1	Original	34.7	1
26.2	Original	34.8	1
27	Original	34.9	1
27.1	Original	34.9.1	1
27.1.1	Original		
27.1.2	Original		
27.1.3	Original		

\* New or Revised Pages

Check Sheet (Cont'd)

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34.65	2	34.99	2
34.66	1	34.100	Original
34.66.1	1	34.100.1	Original
34.67	3	34.100.2	Original
34.68	1	34.101	Original
34.68.1	2	34.102	1
34.69	Original	34.102.1	1
34.69.1	3	34.103	1
34.70	Original	34.103.1	1
34.70.1	3	34.103.2	1
34.71	1	34.104	3
34.72	1	34.105	2
		34.106	2
34.73	1	34.107	2
34.74	1	34.108	2
34.75	1	34.109	2
34.76	1	34.110	2
34.76.1	2	34.111	2
34.77	2	34.112	2
34.77.1	Original	34.112.1	ORIGINAL
34.78	2	34.113	2
34.79	2	34.113.1	ORIGINAL
34.80	2	34.114	1
34.81	2	34.114.1	ORIGINAL
34.82	2	34.115	1
34.83	1	34.115.1	1
34.84	3 *	34.116	1 *
34.85	2	34.117	1
34.86	1	34.118	1 *
34.87	2	34.119	2
34.88	1	34.120	1
34.89	Original	34.120.1	ORIGINAL
34.89.1	2	34.121	Original
34.90	Original	34.121.0.1	1
34.90.1	1	34.121.1	2
34.91	1	34.121.2	Original
34.92	1		
34.93	1		
34.94	1		
34.95	1		
34.96	1		
34.97	1		
34.98	2		

\* New or Revised Pages

Check Sheet (Cont'd)

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34.121.3	Original	31.144	1
34.121.4	Original	31.145	1
34.122	Original	34.146	1
34.123	2	34.147	1
34.124	1	34.148	1
34.125	2	34.149	1
34.126	3	34.150	1
34.126.1	3	34.151	1
34.126.1.1	1	34.152	1
34.126.2	2	34.153	1
34.126.3	2	34.154	1
34.126.4	2	34.155	Original
34.126.5	2	34.156	Original
34.127	Original	34.157	Original
34.127.1	1	34.158	Original
34.128	1	34.159	Original
34.128.1	1	34.160	Original
34.129	2	34.161	Original
34.130	1	34.162	Original
34.130.1	2	34.163	Original
34.131	3 *	34.164	Original
34.132	1	34.165	Original
34.133	Original	34.166	Original
34.133.1	1	34.167	Original
34.134	1	34.168	Original
34.135	1	35	1
34.135.1	Original	36	1
34.136	3 *	37	1
34.137	4	37.1	2
34.137.1	4	38	Original
34.137.1.1	2	38.1	Original
34.137.1.2	2	38.2	Original
34.137.2	3	39	1
34.137.3	3	40	1
34.137.4	3	41	Original
34.137.4.1	3	42	Original
34.137.5	4	43	1
34.137.5.1	4	43.1	Original
34.137.6	2	43.2	1
34.137.7	1	43.3	2
34.137.8	1	43.4	1
34.137.9	1	43.5	1
34.138	3 *	43.6	1
34.138.1	Original	43.7	2
34.139	Original	43.8	2
34.140	Original	43.9	1
34.140.1	2	43.10	Original
34.141	2 *	43.11	3
34.141.1	2	43.12	5
34.142	2	43.13	1
34.143	Original		

\* New or Revised Pages.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)

- .55 Option BH (Basic Calling Plan D<sup>1,3</sup>): Basic Calling Plan D is an outbound and inbound service available to residential customers. Basic Calling Plan D includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. (N)
- .551 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$25.00.
- .552 Access Methods and Charges:
- a) Dial One Access: Basic Calling Plan D can be used for Dial One access. Basic Calling Plan D customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.
- INTERLATA: \$0.50  
INTRALATA: \$0.50
- InterLATA & IntraLATA Dial-1 Per-Call surcharge: \$2.00
- b) Calling Card: Basic Calling Plan D calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan D customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.
- c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.
- .553 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.
- .554 Operator Assistance<sup>2</sup>: The charges found in Section 3.11, herein, apply to all Basic Calling Plan D customers without regard to the type of access.

<sup>1</sup> Effective July 16, 2002, this plan will no longer be available to new subscribers.

<sup>2</sup> Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

<sup>3</sup> Effective March 1, 2015, this plan will no longer be available to new subscribers. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).88 Option CN (Small Business Long Distance Plan A) <sup>1</sup>

(N)

Small Business Long Distance Plan A is an outbound and inbound multipoint service for single location customers. Customers must contact a Company representative to enroll in this service. this service is only available to customers previously enrolled in Advanced Option II for Small Business Savings Plan X.

Customers may access the Company network using Dial "1" or calling card origination; Personal 800 access is also available. No term plan options will apply to this service. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

**Monthly Minimum Charge:** In each monthly period in which Small Business Long Distance Plan A customer's total usage charges are less than \$20.00 per account a minimum charge up to \$20.00 per account will be applied against the customer's Small Business Long Distance Plan A usage for that month.

**Access Methods and Charges:**

**Dial "1" Access:** Customers enrolled in this plan may place Dial "1" calls at the following per-minute rates:

Maximum InterLATA and intraLATA: \$0.50

**Calling Card Access:** Customers enrolled in this plan may place calling card calls at the following per-minute rates: up to \$1.00. A per-call surcharge up to \$2.00 for these calls.

Customer's Small Business Long Distance Plan A calling card usage which terminates to the customer's billed ANI will be charged up to \$1.00 per minute and charged up to \$2.00 per-call surcharge.

**Personal 800 Access:** Customers enrolling in this plan will be charged a per-minute rate up to \$1.00 Personal 800 Service. No per-call surcharge is applicable.

<sup>1</sup> Effective March 1, 2015, this plan will no longer be available to new subscribers.

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).90 Option CP (Small Business Long Distance Plan C)<sup>1</sup>

(N)

Small Business Long Distance Plan C is an outbound and inbound multipoint service for single location customers. Customers must contact a Company representative to enroll in this service.

Customers may access the Company network using Dial "1" or calling card origination; Personal 800 access is also available. No term plan options will apply to this service. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Monthly Minimum Charge: In each monthly period in which Small Business Long Distance Plan C customer's total usage charges are less than \$5.00 per account a minimum charge up to \$5.00 per account will be applied against the customer's Small Business Long Distance Plan C usage for that month.

Access Methods and Charges:

Dial "1" Access: Customers enrolled in this plan may place Dial "1" calls at the following per-minute rates:

Maximum	IntraLATA: \$0.50
Maximum	InterLATA: \$0.50

Calling Card Access: Customers enrolled in this plan may place calling card calls at the following per-minute rate up to \$1.00. A per-call surcharge up to \$2.00 will apply to these Calling Card calls.

Customer's Small Business Long Distance Plan C calling card usage which terminates to the customer's billed ANI will be charged up to \$0.50 per minute and charged up to \$2.00 per call surcharge.

Personal 800 Access: Customers enrolling in this plan will be charged a per-minute rate up to \$1.00 for Personal 800 Service. No per-call surcharge is applicable.

<sup>1</sup> Effective March 1, 2015, this plan will no longer be available to new subscribers.

(N)



SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).103 Option DE - (Basic Calling Plan DD)<sup>1</sup>

(N)

Basic Calling Plan DD is an outbound and inbound service designed for residential customers. Basic Calling Plan DD includes a block-of-time structure for Dial 1, flat rate structure for calling card, and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offering A<sup>3</sup>: Customers enrolling in this Offering and in MCI Americas 100 Plus as described on <http://www.mci.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge up to \$45.00 will apply to this Offering.

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate up to \$0.50 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Offering B<sup>3</sup>: Customers enrolling in this Offering and in MCI Americas 100 as described on <http://www.mci.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge up to \$60.00 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate up to \$0.50 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

**Calling Card:** Calling Card access is available for origination from touch tone or rotary phones by dialing a Company provided 800 number. Customers will be charged a per-minute rate up to \$1.00 for all time periods for all intrastate calling card calls and a per-call surcharge up to \$2.00, except that customers will be charged a per-minute rate up to \$0.50 for all time periods for calling card calls which terminate to the customer's billed ANI with a per-call surcharge up to \$2.00.

**Personal 800 Number:** This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at a per-minute rate up to \$1.50. A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

**Directory Assistance:** An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

**Operator Assistance**<sup>2</sup>: The charges found in Section 3.11 herein, apply to all Basic Calling Plan DD customers without regard to the type of access.

<sup>1</sup> Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

<sup>2</sup> Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

<sup>3</sup> Effective March 1, 2015, this plan will no longer be available to new subscribers.

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).114 Option DJ (Basic Calling Plan HH)<sup>1</sup>

Basic Calling Plan HH is an outbound and inbound service designed for residential customers. Basic Calling Plan HH includes Dial 1, Calling Card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offering A<sup>3</sup>:

A monthly recurring charge up to \$45.00 will apply to this Offering.

Customers will receive unlimited interstate\* usage as described at [http://consumer.mci.com/mci\\_service\\_agreement/res\\_index.jsp](http://consumer.mci.com/mci_service_agreement/res_index.jsp). Customers will also receive an allotment of 60 minutes per monthly period that may be used for intrastate (interLata and intraLata) dial-1 usage. Customers will be charged a per-minute rate up to \$0.50 for each minute of intrastate (interLata and intraLata) dial-1 usage over the allotment.

Offering B:

Customers will receive unlimited interstate\* usage as described at [www.verizonbusiness.com](http://www.verizonbusiness.com). Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com); except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$75.00

Calling Card: Basic Calling Plan HH Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a maximum per minute usage rate of \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI and a maximum per call surcharge of \$2.00. Basic Calling Plan HH customers will be charged a per minute rate maximum of \$1.00 and a maximum of \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below. A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Per-Minute Rate: Maximum \$1.50

Directory Assistance: An undiscounted charge up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in B-6.04.

Operator Assistance<sup>2</sup>: The charges found in Section 3.11 herein, apply to all Basic Calling Plan HH customers without regard to the type of access.

\* Not regulated under this Tariff.

<sup>1</sup> Effective August 1, 2006 this plan will no longer be available to new subscribers.

<sup>2</sup> Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

<sup>3</sup> Effective March 1, 2015, this plan will no longer be available to new subscribers.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).116 Option DL (Integrated Plan RLI)<sup>2,3</sup>

(N)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

## Maximum Monthly Recurring Charge:

Zone 1	\$100.00
Zone 2	\$100.00
Zone 3 <sup>1</sup>	\$100.00

Dial-1 Access: Integrated Plan RLI can be used for Dial-1 access. Customers will receive an allotment of up to 500 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Integrated Plan RLI customers will be charged the following rates for each minute of usage over the allotment. Customers will be charged a per-minute rate up to \$0.50 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service> and in MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Card Access: Calling card access is available from touch tone or rotary phones by dialing an Company-provided toll free number and personal identification number (PIN) associated with the card. A per minute rate up to \$1.00 and a per call surcharge up to \$2.00 applies.

<sup>1</sup> Effective March 1, 2006, service will not be available to new subscribers in this area.

<sup>2</sup> Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

<sup>3</sup> Effective March 1, 2015, this plan will no longer be available to new subscribers.

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).119 Option DO (Integrated Plan RLK)<sup>1,2</sup>

(N)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to companion local service as offered in MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Dial-1 Access: Integrated Plan RLK can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate up to \$0.50 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in <http://www.mci.com/service> and in MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1. All intrastate Dial 1 and Calling Card calls will have a 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Card Access: Calling card access is available from touch tone or rotary phones by dialing an Company-provided toll free number and personal identification number (PIN) associated with the card. A per minute rate up to \$1.00 and a per call surcharge up to \$2.00 applies.

Personal 800: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these In-state long distance and local toll calls up to \$1.50 per call. A 6-digit Rerouting Code will also be provide, which will allow the customer to use the "Follow Me" Rerouting feature. A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

<sup>1</sup> Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

<sup>2</sup> Effective March 1, 2015, this plan will no longer be available to new subscribers.

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